The following information is provided as a guide to understanding the use of NSW Government Contract 963 Allied Health and the EnableNSW implementation plan.

What do I need to know?

- The NSW Government Contract 963 was updated in February 2020.
- The NSW Government Contract 963 includes items commonly used in Allied Health departments. The items on this contract that are provided by EnableNSW include:
  - Ambulant Mobility Aids (paediatric, adult, and bariatric walking frames)
  - Compression Garments (ready-to-wear and custom-made compression garments).
- Prescribers are strongly encouraged to find a suitable product from the contract. Significant savings from contract items allow us to help more people, more quickly within the available budget.
- Quotes are only required for custom-made compression garments, using one of the approved contract suppliers listed on the QRG. For all other contract products, provide the product name and supplier code when completing the relevant request form. A quote is not required for these.
- There may be changes to the products provided by EnableNSW to people who presently receive compression garments:
  - Some brands will no longer be provided
  - Products may come from a different supplier; however the product remains the same.
- The EnableNSW Funding Criteria and annual allocations for compression garments have not changed.
- EnableNSW will contact people to assess their eligibility to receive assistance. People can send a consumer application form at any time. It may be helpful for you to know whether a person is eligible to receive assistance prior to sending a request form.

<table>
<thead>
<tr>
<th>Type of Request</th>
<th>Action</th>
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<tbody>
<tr>
<td>People new to EnableNSW</td>
<td>If a new request is received for products/items that are not on the Contract, we will contact you to select a contract item</td>
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| Re-orders for people who already receive compression garments from EnableNSW | - We will continue to order non-contract compression garments until June 2017  
  - Orders for contract items may come from a different supplier  
  - A letter will be sent to people advising of any changes or planned changes  
  - We may require prescriber input regarding product/item changes |
| People who are waiting for funding of compression garments | - In order to transition people to a contract item before their first order, we will contact you to select a contract item  
  - People will be notified of the change by letter |
Frequently Asked Questions

Which forms and guidelines do I use?
It is recommended that you do not save or print forms and guidelines as regular updates are made. Download the forms from the EnableNSW website.

For walking frames:
- If the person lives within the Equipment Allocation Program delivery area, you should consider stock items in the first instance and submit a request online. - http://www.enable.health.nsw.gov.au/home/equipment-allocation-program


How do I know the supplier code for the product?

The Quick Reference Guide indicates I need to get a quote for custom-made garments. How do I do this?
Contact one of the contract suppliers listed for custom-made garments to request a quote.

What if the available contract item does not meet the person’s clinical needs?
If the most clinically appropriate product is not available on the government contract, EnableNSW will continue to provide non-contract items within the EnableNSW clinical criteria. Please provide reasons that a Contract item does not meet the person's clinical needs and the outcome of any trials in the request form.

What if the person doesn’t want to change their product?
EnableNSW is required to order products from government contract unless there is a significant clinical reason that a contract item does not meet a person’s needs. For example, intolerance to a particular fabric.

If a person does not wish to change products, where a clinically appropriate item is available on contract, they may choose to self-purchase directly from suppliers.

For more information

1800 362 253

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