



How do I make a booking?

1) Register with EnableNSW

The first step is to complete a registration form. For a copy of the form visit www.enable.health.nsw.gov.au or contact EnableNSW via email or telephone.

2) Select a unit and desired dates

Once you are registered, contact EnableNSW to nominate your preferred dialysis unit/s and date/s. A list of participating units is available from the website or by contacting EnableNSW.

3) Await approval or decline

EnableNSW will advise you of the outcome. If your request is approved the AFHH unit will contact you or your regular centre for the clinical information needed for your session.

About EnableNSW

EnableNSW is a disability support service within NSW Health which provides assistive technology and attendant care across a range of programs.

In addition to the AFHH program, residents of NSW can access EnableNSW for assistance in the areas of mobility, self-care, communication and respiratory support.

Contact EnableNSW

Phone: 1800 ENABLE (1800 362 253)

Email: enabledialysis@hss.health.nsw.gov.au

Website: www.enable.health.nsw.gov.au



Health
Support Services
EnableNSW

Helping You Travel



Away From Home Haemodialysis



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What is the Away From Home Haemodialysis Program (AFHH)?

The AFHH program is a new service allowing people on haemodialysis to access treatment at renal units away from their usual residence.

Eligible patients can book up to three sessions per year at participating private units free of charge.

With locations across NSW, Victoria, Queensland, South Australia, Western Australia, the Northern Territory and the ACT, the program offers increased flexibility for patients to travel away from home for education, work and holidays.

Who is eligible for the AFHH Program?

The program is available to any NSW resident undergoing regular haemodialysis at home or in a centre-based dialysis unit.

To be eligible, you must:

- Be well enough to travel, as determined by the receiving dialysis unit
- Meet the receiving dialysis unit's clinical criteria (assessed in the weeks prior to the scheduled sessions)
- Have been on haemodialysis for at least three months; and
- Have a functioning, non infected vascular access.

What is not covered under the AFHH Program?

- Transport, accommodation and costs associated with travel to and from the dialysis unit
- Haemodiafiltration (HDF) dialysis
- Nocturnal dialysis sessions that may incur added costs
- Any costs incurred from admission to a private hospital or from being seen by a private nephrologist
- All medication relating to the treatment of renal disease.

Booking information

To manage your bookings please note the following:

- You may choose to have your three sessions at the same unit or each at different units
- Your three sessions are not guaranteed until bookings are confirmed. Annual funding for the program is fixed and once it is exhausted, no further appointments can be made in that year
- Bookings are essential and must be made by contacting EnableNSW
- Bookings can be made up to six months in advance depending on the renal unit
- To cancel or reschedule a session, you must contact both the clinic and EnableNSW at least one week before your appointment
- If you miss a scheduled session without prior warning it will count towards your three annual sessions.

"I can't tell you how excited I was when I heard about the program."

Susan Daunton



Susan Daunton lives in Tweed Heads and has used AFHH to visit her daughter, son-in-law and two grandchildren in Sydney.

"Before, when visiting Sydney, I would have to travel long distances to the nearest available renal unit for my dialysis three times a week. That was tiring and getting to be unmanageable. Now, I only have to travel 15 minutes to a nearby private clinic. I can now look forward to travelling to Sydney more often and not miss out on any of those important milestones, like birthdays, and school sports days and prize days."