

EnableNSW Strategy 2020-2024

OUR VISION

To provide assistive technology and services to help people in NSW safely manage their health conditions at home

WHAT ARE OUR PRIORITIES?

Increasing our focus on health needs

Ensuring quality assistive technology is readily available

Improving the ease of accessing and navigating services

HOW WILL WE GET THERE?

Transition out of NDIS
Implement revised policy
Develop, implement and monitor outcome measures

Work with local loan pools to make equipment more readily available
Use our ICT system to manage and track the life cycle of equipment

Implement our new ICT system
Support people to access services online

WHAT WILL WE ACHIEVE?

People in NSW have access to assistive technology to **manage their health needs**

People in NSW have access to assistive technology to **facilitate discharge**

People in NSW have **equitable access** to services

People, families and carers in NSW have **improved experiences** with the NSW health care system

OUR APPROACH

We foster a safe, kind and constructive culture

We always consider how we can best meet our customers' needs

We are achievement focused, digitally enabled and prioritise sustainability