

NSW Government Contract 250 Continence and Sexual health Products

The following information is provided as a guide to understanding changes to continence products provided by EnableNSW following the introduction of the new NSW Government Contract 250.

What do I need to know?

- An updated [NSW Government Continence Contract 250](#) was made available on 15 September 2021.
- A [Quick Reference Guide](#) to assist in selecting products for your client is available online from www.enable.health.nsw.gov.au/prescribers/contracts.
- We strongly encourage prescribers to try to find a suitable product from the contract. Significant savings from contracted items allow us to help more people, more quickly within the available budget.
- Please provide the name of the product and the manufacturer code for all new requests. This information is available in the [Quick Reference Guide](#).
- There may be changes to the products provided by EnableNSW:
 - Additional items have been added to the standard catheter list including some pre-lubricated items.
 - Long term catheters are now listed in a separate tab
 - Additional products have been added for bowel management
 - Washable underwear is no longer listed on the contract – please contact EnableNSW on 1800 362 253 (option 1) to discuss your clients' needs
 - Some brands may no longer be provided by EnableNSW
 - Changes to packaging may affect the actual number of products provided
 - Products may come from a different supplier, however the product remains the same
- The EnableNSW Funding Criteria and annual allocations have not changed.

Transition plan

- We will be transitioning people who are already funded to contract products over the next six months
- People receiving non-contract items will be sent a letter with information containing alternative contract products and availability of samples. A copy of this letter will be also sent to their prescriber.
- Free samples are available from suppliers.
- EnableNSW will contact you to select alternative products if a non-contract item is recommended on any new or amended Equipment Request Forms received after 1 November 2021.

How will people be transitioned?	
People new to EnableNSW	<p>New requests received for non-contract items without clinical reasoning will be returned to the prescriber for selection of a contract item.</p> <p>Contract products must be requested unless there is a specific clinical reason a contract product is not suitable.</p>
People who already access funding through EnableNSW	<p>We will continue to order currently funded non-contract items in the short term, until the person has been transitioned to a contract item.</p> <p>Letters will be sent to individuals to allow time for them to transition. Amended Equipment Requests - Contract products must be requested unless there is a specific clinical reason a contract product is not suitable.</p>
People who are approved and waiting for funding	<p>People will be transitioned to a contract item before their first order.</p>

Frequently asked questions

What if my client doesn't want to change their product?

EnableNSW is required to order products from the government contract.

Non-contract products will only be provided in the event that there are no items on contract to meet a person's specific clinical need. For example, single wrapped catheters are not included in the contract and will be provided on request for people requiring these types of catheter.

If a person does not wish to change products where a clinically appropriate item is available on contract, they may choose to self-purchase directly from suppliers.

What if my client is receiving a product type that is not included on the contract?

If the most clinically appropriate product type is not available in the government contract, EnableNSW will continue to provide these items within our funding criteria.

What if the alternative contract item does not meet my client's needs or they do not like the sample product?

A small order of their current non-contract product will be placed and the person will be advised to discuss options and re-assessment with their continence prescriber. The continence prescriber may then submit an [Equipment Request Form](#) for an alternative contract item.

Where can I find information about the alternative contract items?

A list of items is available online from www.enable.health.nsw.gov.au/prescribers/contracts.

You may contact suppliers directly for information about their products. Free samples may also be available.

How do I know the amount of products my client will receive?

EnableNSW has annual allocations which may vary depending on clinical need. Please refer to the EnableNSW funding criteria at: www.enable.health.nsw.gov.au/_data/assets/pdf_file/0018/262404/Continence-Funding-Criteria.pdf.

Please note the actual amount of products delivered may be slightly different due to changes in packaging.

Where can I find more information?

All continence forms and funding criteria are available on the EnableNSW website at www.enable.health.nsw.gov.au/prescribers/forms/continence.

If you need to discuss your client's individual situation with us before submitting a continence request, please call 1800 362 253 (option 1) or send an email to enable@health.nsw.gov.au.